

25 August 2021

Denmark River Probus Club PO Box 1039 Denmark WA 6333

### Dear Denmark River Probus Club

I would like to introduce myself as your local aged care consultant in the Great Southern. My role at Baptistcare is to help seniors and families in your community navigate the complex aged care system and help them to get the support they need. I offer various complimentary services to the community, including 'Demystifying Aged Care' information sessions and one-on-one consultations to help seniors explore their home care and residential care options.

## Baptistcare is your local aged care provider

Baptistcare is your local Home Care Package provider. We offer home care services to seniors across the Great Southern region, supporting them to maintain their independence at home and stay connected with their community. If you're interested in finding out more about home care, please get in touch and I will be happy to help you.

Baptistcare also offers 24-hour residential care for those with higher care needs at Baptistcare Bethel Residential Care in Albany. Bethel features a secure memory support area for those living with dementia, chef prepared meals cooked fresh on site daily, an active social and activity calendar and stunning views over the town.

#### I'm here for your community

If your community could benefit from my services, please do not hesitate to get in touch. I am happy to arrange a free 'Demystifying Aged Care' information session for your community members, or you can pass on my details if you know of anyone who is exploring aged care options for themselves or a loved one.

Yours sincerely

Lisa Iley

Customer Engagement Consultant - Great Southern

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# Confused about your aged care options?

You're not alone. Many families find the aged care system difficult to navigate and as a result, miss out on the funding to which they're entitled.

## Free Information Session

## Demystifying Aged (are

Presented by aged care specialists from Baptistcare, this free session will clearly outline what's on offer for Australian seniors. The session includes:

- · An overview of the current aged care landscape in Australia
- An explanation of the different care options, fees and eligibility for funding
- Information about the processes involved in accessing care services
- · Plus a Q&A session so you can ask questions.

If you're exploring aged care options for yourself or for a loved one, this session is for you.

Book a session for your club or community group today!

To book a free information session for your community members, please contact:

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## About us

Baptistcare is one of WA's largest not-for-profit providers of residential care, home care services and retirement living, supporting individuals and communities in the Perth metro area and regional WA for more than 45 years.